LINO LAKES PUBLIC SAFETY DEPARTMENT 2018 ANNUAL REPORT



ONE VISION. ONE MISSION.



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The mission of the Lino Lakes Public Safety Department is to collaborate with the community to provide:

- a healthy and safe community;
- a focus on prevention;
- a commitment to life safety;
- aggressive pursuit of criminals;
- respectful communication;
- encouragement for volunteerism.

Public Safety Director Message:



Tohn Swenson **Public Safety** Director

Our public safety team has accomplished a lot in 2018 and continues to provide high caliber public safety services to our community. At the beginning of 2018, we developed five areas of focus after reviewing 2017 data. These areas of focus were:

- Continue fire prevention programs.
- Implementation of body worn camera (BWC) technology.
- Continue to train all police staff on crisis intervention and de-escalation techniques.
- Research medical calls for service.
- Develop domestic assault strategies to reduce community impacts.

Our staff members engaged in 311.25 hours of fire prevention activities in 2018. In addition to this, we completed 107 fire inspections and created 39 pre-plans. This undoubtedly was a factor in our ability to reduce the amount of property loss due to fire our community experienced in 2018 (2017 - \$325,100; 2018 - \$205,100). It is my hope that in 2019 we will be able to increase the number of hours that our team is engaged in fire prevention efforts to further increase safety for our team and community.

We successfully upgraded our in-car, interview and holding room camera systems as well as implemented a BWC system. Since May of 2018, our staff created 19,624 videos with this new and upgraded system with a total classification rate of 96%. Given these numbers, we anticipate the total number of videos for 2019 will surpass 30,000 videos. This system will be an incredible asset for our team and community for years to come with all of the videos created by our staff accessible in one system.

We continue to make great strides in our effort to send all patrol and investigators to 40-hour crisis intervention and de-escalation training. In 2018, we sent 7 members of the Police Division to this training bringing the total number of police staff that completed this training to fifteen.

Our medical calls for service had been increasing over the last two years and I am happy to report that in 2018 our medical CFS decreased to 765 (2017 - 803 medical calls). In an effort to curb this upward trend in 2018, we examined the medical CFS at our two assisted living facilities. This analysis resulted in the development of some protocols that our assisted living facilities agreed to implement at their facilities. These new protocols leverage the on-site staff resources to successfully reduce the number of calls at each facility. This is a great example of our staff working collectively to proactively address a problem resulting in improved efficiency.

Following are tables detailing the calls for service broken out by month at each facility.

Gracewood Assisted Living - Medical CFS 675 Market Place Dr.

615 Market Place Dr.					
2017	2018				
2	1				
4	1				
3	1				
4	1				
3	0				
2	1				
2	3				
2	3				
5	1				
3	3				
9	4				
6	3				
45	22				
	2 4 3 4 3 2 2 2 5 3 9 6				

Lino Lakes Assisted Living - Medical CFS 725 Town Center Pkwy

120 10 1111 001101 11111)					
Month	2017	2018			
January	5	15			
February	5	7			
March	9	11			
April	6	8			
May	9	6			
June	14	3			
July	10	4			
August	15	2			
September	14	13			
October	9	7			
November	9	2			
December	7	4			
Total	112	82			

As our community continues to grow and new assisted living facilities are added in our community, these protocols will continue to benefit our community as a whole.

We collaborated with the Alexandra House and City prosecutor to examine the increase in domestic assault incidents in our community. This process led to the development of a three step process designed to address the underlying cause of these incidents. I am very happy to report that this process has led to a reduction in the number of domestic related assaults in 2018 (37 domestics) in comparison to 2018 (63 domestics). This is a great example of our team looking for underlying issues, which lead to crime, and implementing strategies to address the underlying issues thus preventing future incidents.

On behalf of the members of the Public Safety Department, I would like to thank you for the opportunity to serve this great community!

Police Division

During 2018, we focused on reducing the number of domestic assaults occurring in our community and reducing the number of medical calls for services. These two areas were increasing since 2016 and were using more department resources.

Our community experienced a significant increase in the number of domestic related assaults from 2016 to 2017. This increase (2016 – 34 domestics to 2017 – 63 domestics) led to us to examine this problem to develop strategies to reduce the number of domestic related incidents in our community. We worked with the Alexandra House and City prosecutor and determined that a high number of these incidents involved mental health and/or substance usage. There was 162% increase in 2017 from 2016 in domestic related cases that listed mental health or substance usage as a contributing factor. In order to address this we implemented a three-step process to address these increases:

1. Provide prosecutors with evidence and information related to any mental health issues or substance usage as soon as possible.

- 2. Increase the involvement of Alexandra House with on-going victim support throughout the court process from Alexandra House personnel.
- 3. Prosecutors will insist offenders address the underlying mental health and/or substance usage issues as part of the court processes.

This three-step process has led to a reduction in the number of domestic related assaults in 2018 (37 domestics). This is a great example of our team identifying the underlying issues leading to a crime and implementing strategies to address those issues thus preventing future incidents.

Our police staff are primary first responders on all medical calls for service (CFS) with our fire staff only responding to major medical emergencies in our community. Our team achieved an average emergency response time of four minutes and sixteen seconds for medical calls for service. One potential threat to low response time is the increasing number of medical CFS. In an effort to curb this trend, we examined our historical data and determined that the medical facilities in Lino Lakes accounted for a high number of medical CFS, which led us to review every CFS with the respective facility staff. This resulted in the development of protocols for the facilities that leverage their staff's skills to provide a high level of care for residents and use the emergency medical services system for emergencies only. Since this implementation in April of 2018, these protocols decreased the number of medical CFS that our staff have responded to at our medical facilities.

Below are the Part 1 and Part 2 Crime and Arrest data for 2018:

CRIMINAL OFFENSES	Y-to-D	Y-to-D
Part 1 Offenses	2017	2018
Homicide	0	0
Rape	3	6
Robbery	0	3
Aggravated Assault	6	6
Total Violent Crimes	9	15
Burglary	24	20
Larceny	134	148
Auto Theft	9	12
Arson	0	0
Total Property Crimes	167	180
TOTAL PART 1 OFFENSES	176	195

	Y-to-D	Y-to-D
Part 2 Offenses	2017	2018
Other Assault	83	68
Forgery/Counterfeiting	14	5
Fraud	61	56
Embezzlement	0	0
Stolen Property	8	8
Vandalism	53	56
Weapons Violations	12	8
Prostitution	0	5
Other Sex	8	8
Narc Drug Laws	191	123
Gambling	0	0
Family/Children	3	1
DWI	184	89
Liquor Laws	29	18
Disorderly Conduct	59	65
Other	103	77
TOTAL PART 2 OFFENSES	808	587

ARRESTS	Y-to-D	Y-to-D
Part 1 Arrests	2017	2018
Homicide	0	0
Rape	3	4
Robbery	0	1
Aggravated Assault	6	5
Total Violent Crimes	9	10
Burglary	11	1
Larceny	69	45
Auto Theft	8	3
Arson	0	0
Total Property Crimes	88	55
TOTAL PART 1 ARRESTS	97	65

	Y-to-D	Y-to-D
Part 2 ARRESTS	2017	2018
Other Assault	80	60
Forgery/Counterfeiting	4	4
Fraud	26	27
Embezzlement	0	0
Stolen Property	8	6
Vandalism	26	18
Weapons Violations	11	8
Prostitution	0	5
Other Sex	4	4
Narc Drug Laws	189	121
Gambling	0	0
Family/Children	1	1
DWI	184	89
Liquor Laws	28	18
Disorderly Conduct	55	54
Other	93	63
TOTAL PART 2 ARRESTS	709	478

Below is a table which shows the total number of case numbers generated by Lino Lakes police staff for all calls for service and incidents at or above a misdemeanor level:

CASE NUMBERS GENERATED						
YEAR Q1 Q2 Q3 Q4					TOTAL	
2018	3,856	3,823	3,568	3,240	14,487	
2017	4,508	4,418	4,829	4,444	18,199	
2016	3,950	3,760	4,130	4,481	16,321	

In 2018 the Investigations Unit of the Lino Lakes Public Safety Department investigated 135 cases, with 112 of these investigations resulting in the case being submitted to the prosecuting attorney for charging. These investigations and case dispositions produced a total clearance rate of 83%. As part of the investigative process, 24 search warrants were served. Along with the criminal investigations, 97 background checks were completed related to alcohol or tobacco license applications, solicitor permits, or pre-employment investigations. Investigations processed 174 discovery requests for video, photos, or other evidence were processed as cases proceeded towards trial. In addition, the Investigations Unit also utilized their police/fire cross training in their response to 43 medical and fire emergencies.

A few of the significant investigations conducted in 2018 include:

- Patrol officers responded to a sexual assault that occurred at a local restaurant. The resulting investigation led to the discovery of additional criminal activity, a liquor license suspension, and a prison sentence for the defendant.
- A lottery ticket fraud case was investigated, and with the help of state agencies, valuable evidence was collected. After being presented with the evidence the suspect confessed, was convicted in court, and is responsible for reimbursing the business impacted by the
- Investigators conducted a prostitution sting at a local hotel. Prior to the event taking place, extensive research needed to be conducted on how to preserve electronic communication that was to be used as evidence. The operation was successful, resulting in several arrests, and also fostered a relationship with a business that has a joint interest in limiting criminal activity.
- A lengthy investigation took place after reports of illegal activity occurring at a massage business were received. The investigation resulted in the temporary closure of the business, criminal prosecution of those involved, and a revision of city ordinance in effort to protect our community from future similar incidents.
- Investigators continued to use social media to assist with identifying suspects, and many investigations benefited from information provided by our citizens.

In addition to the investigations worked, the Investigations Unit also processed several crime scenes for DNA evidence, maintained their responsibilities as evidence technicians, coordinated the delivery of items to forensic laboratories for further examination, conducted follow up interviews, processed all the administrative forfeiture cases, instructed Fire trainings, served as DNR Youth Firearm Safety Instructors, and hosted CPR and First Aid trainings for our agencies volunteer groups.

Fire Division

Our community experienced an increase in our 2018 (356) fire call load in comparison to 2017 (230). The type of calls that made up the majority of these 126 calls for service (CFS) were related to vehicle crashes (NFR 300), hazardous conditions – no fire (NFR 400), service calls (NFR 500) and false alarms (NFR 700). Our police/firefighters responded to all 356 fire CFS and our paid on-call firefighters responded to 199 fire CFS in 2018. The fire call load increased by 126 CFS for our police/firefighter and 56 CFS for our POC firefighters in comparison to 2017.



Through our public safety response model we have developed a robust weekday fire response through our utilization of police/firefighters. In 2018 there were 158 fire CFS that occurred on weekdays between the hours of 0600 and 1800 hours. Our response model continues to be effective not only for weekday response, which have typically been problematic for suburban POC fire agencies, but also in moving lower level fire CFS to on-duty police/firefighter; rather than relying solely on POC firefighters for all fire response.

Our staff responded to 32 calls for service that involved fire. These calls resulted in \$205,200 in property damage/loss. Through these fire suppression efforts, there was \$1,791,500 worth of property saved in 2018.

FIRE DIVISION						
NFR'S		Y-to-D 2017				
CODE	DESCRIPTION	P/FF	POC	P/FF	POC	
100	Fire	29	29	32	32	
200	Overpressure Explosion, Overheat - No Fire	2	2	0	0	
300	Rescue & EMS Incidents	104	97	98	97	
400	Hazardous Conditions - No Fire	50	17	55	29	
500	Service Call	41	23	61	41	
600	Good Intent Call	27	19	22	13	
700	False Alarms & False Calls	63	3	86	19	
800	Severe Weather & Natural Disaster	0	0	0	0	
900	Special Incident	0	0	2	2	
	TOTAL	316	190	356	199	

P/FF = Police/Firefighter POC = Paid On Call Firefighters

Please note no medical CFS are included in this table except motor vehicle accidents.

Administrative Division and Emergency Management

The Public Safety Department continued to leverage staff, by partnering with Century College through a multi-jurisdictional continuing education program, as well as utilizing online resources to ensure that all public safety personnel receive the highest quality training and remain up to date on all state and federal mandated training requirements.

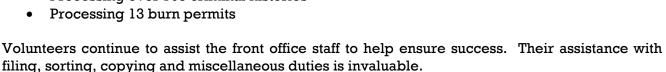
Our in-house certified instructors provide training in areas such as firearms, use of force, CPR, emergency vehicle operations, water rescue operations, and fire scene security. During 2018, inhouse fire training was conducted twice a month and staff-required continuing education was conducted once a month through Century College.

Staff continued to utilize online resources for components of the hazardous material training requirement, employee right to know training, OSHA requirements, as well as both police and fire legal updates. Staff was also provided monthly online training updates on the department's policy and procedure manual.

Staff continued to evaluate the city's emergency warning siren system (a.k.a. tornado siren). No new sirens were added in 2018. However, as the city continues to grow and develop, we will continue to assess the need for additional sirens to ensure the safety of everyone in the community.

Front office staff attended the 2018 BCA Users conference where they received updates in Terminal Administration, National Incident Based Reporting, Criminal histories, firearms permits, and data practices. Our records unit continued to work at the successful implementation of our new records management system and criminal history systems. This was accomplished while performing the other tasks associated with their positions such as:

- Handling 4,627 police reports
- Filing 1,636 citations
- Processing 182 permit to purchase handgun applications
- Issuing 182 dog licenses
- Completing over 207 local records checks
- Processing over 765 criminal histories





Volunteer Section



RESERVES - In 2018, the Lino Lakes Public Safety
Department Reserve Unit was comprised of 15 volunteer
reserve officers. These reserve officers supported the
functions of the Public Safety Department in multiple
areas. The police reserves participated in community
events, provided traffic and pedestrian safety, provided
uniformed patrol in marked patrol cars, and conducted
home and business checks. They also assisted full time
officers with community education, training events,
prisoner transports and select calls for service. Their
involvement and participation with the department are all

in an effort to help fulfill the mission of the department by providing a healthy and safe community, focusing on prevention, promoting life safety, aggressively pursuing criminals, encouraging volunteerism and continuing to enhance and strengthen the agency's community oriented policing philosophy.

In 2018, the Public Safety Department Reserve Officers were trained by LLPD staff and the reserve unit command staff in vehicle operations, use of force, officer safety, Taser, first aid, traffic direction, search and rescue, patrol tactics, public relations, legal issues, radio operations, occupational hazards, cultural diversity, report writing and officer assists.

In addition to this training, six of our Reserve Officers were certified in Project Life Saver. Project Life Saver is a search and rescue program that is designed for at risk individuals that are prone to wandering with a cognitive condition. These Reserve Officers are trained in the use of cutting edge locating technologies and techniques to effectively locate and safely return a missing individual.

Reserve officers handled 24 transports, assisted officers on 78 calls and handled 12 ordinance/public assist calls for service. This assistance enabled sworn officers to remain in Lino Lakes, available to patrol the city and to respond to calls for service. Throughout 2018, the Public Safety Department Reserve Officers donated over 2634 hours of service to our community.

CHAPLIN PROGRAM - The Lino Lakes Chaplain Program was formed in 2003 by a patrol officer who realized having such a resource would be a valuable asset to our agency. Lino Lakes Police Officers and Firefighters respond to a wide variety of critical incidents including situations where a death has occurred or a death notification has to be delivered. When these sensitive situations occur, chaplains are called to assist and provide an invaluable service, not only to public safety staff but to community members as well by being present in order to assist with crisis management. Chaplains are on call 24-hours a day, every day throughout the year.



Chaplain Pederson

Beyond assisting public safety staff with the aforementioned situations, chaplains are also tasked with keeping in touch with the wellbeing of our police officers and firefighters. This is accomplished by participating in ride-alongs with the officers or by stopping at the police/fire department to check in with staff.

In January of 2018 we welcomed Ryan Rehkamp from Saint Joseph's Parish to the chaplain program. Chaplain Rehkamp, who grew up in Arden Hills, had recently moved back to the area from Chicago. In March of 2018 Chaplain Rehkamp attended and completed training through the Minnesota Emergency Service Chaplain Association (MESCA), which is the premier training program for police chaplains. Chaplain Pederson, from Eagle Brook Church, joined our program in 2016 and completed his MESCA training in 2017.

Unfortunately Chaplain Rehkamp only served with our program until November 2018 when he resigned due to moving to Saint Paul and transferring to a church in Highland Park. Chaplain Pederson continues to serve our staff and community and has taken on additional responsibilities since the resignation of Chaplain Rehkamp. In 2019 we will seek to add an additional chaplain to the program.

CERT - The Lino Lakes Community Emergency
Response Team (CERT) began in April of 2008 with
twenty-five citizens attending the initial class. Since
then three more basic classes have been held and we
now have roughly fifty-five members in the program.
CERT was formed in order to train citizens so they can
respond during disaster situations.



In order to become a CERT member a person must complete a training program that covers topics such as: disaster preparedness, fire safety, disaster medical operations, light search and rescue, CERT organization, disaster psychology, and terrorism & CERT. During the last week of training the members participate in a final scenario where they use all the skills they have learned to rescue role-players during a simulated disaster situation.

Over the years CERT members have been activated for a variety of situations such as searching for missing people, looking for evidence at the scene of a helicopter crash and working community events such as Blue Heron Days and the fun run at Lino Lakes STEM School.

CERT members are offered additional training as it becomes available and most have been trained as storm spotters through Metro SKYWARN.

EXPLORERS - The Explorer Program is a program sponsored by local law enforcement agencies to provide career information to students between the ages of 14 and 20. It also provides the structure and resources needed for young adults to make ethical choices and to achieve their full potential as individuals.

Students learn first-hand the duties and responsibilities of police officers, by bringing interested youth and police officers together on a weekly basis. In April of 2018, 6 Explorers went to Rochester MN to compete at the 43rd Annual Minnesota Police Explorer Conference. Four teams competed in various events including pistol shooting, a bicycle obstacle course, a sample police exam and multiple law enforcement related scenarios such as handling burglary calls, first aid and use of force scenarios.





In October of 2018 the Explorers went Duluth, MN, to compete in the 23rd Annual Duluth conference. This conference helped prepare them for the Rochester competition. This year's event was held at the Fond Du Lac Tribal and Community College in Cloquet, MN.

These conferences provide the Explorers with

opportunities to meet with their peers, be exposed to law enforcement agencies at the state and federal level, and the chance to receive college scholarship money through their participation in the mock scenarios.

Volunteering in the community is also an important aspect of the Explorer program. The Explorers assisted in the Ramsey Co and Anoka Co Polar Plunge events, Blue Line Ball, Guns N Hoses, Blue Heron Days Parade and activities and the 3M Golf Championship in Blaine.



TRAIL WATCH – Trail Watch is a group of approximately 25 volunteers that report incidents observed in our city parks and on our trails to a liaison with the Public Safety Department. Volunteers share information about current issues that need monitoring, and keep an eye on the areas of the city that they frequently visit. Trail Watch volunteers report suspicious activity and potential safety hazards.

During 2018, Trail Watch volunteers completed 491 hours of patrol. During their patrols, observations were made that resulted in 7 safety/maintenance requests, 4 reports of damage to property, 3 reports of after-hours activity in parks, 3 reports pertaining to animal issues, and 2 littering complaints. The Trail Watch volunteers provide a great service to our city by assisting our staff in making sure all the parks and trails are safe for our community to use.

Personnel Changes

New Staff

Krista Marshik, POC Firefighter Austin Riehm, Police Officer Garrett Ellertson, Police Officer Alex Hallin, Police Officer Lucas Evens, POC Firefighter

Resignations

Wayne Wegener, Captain Jeff Frid, POC Firefighter Kyle Torres, POC Firefighter Mike Monson, Police Officer Jason Clampitt, POC Firefighter



Breakfast with Santa







Girl Scout Tour



Safety Camp



Lino Lakes Public Safety Department

QUARTERLY REPORT 2018 Q1 01/01/18 -03/31/18



	CASE NUMBERS GENERATED						
YEAR	TOTAL						
2018	3,857				3,857		
2017	4,508	4,418	4,829	4,444	18,199		
2016	3,950	3,760	4,130	4,481	16,321		

• Average Response Time (emergency & non-emergency) 4 minutes and 18 seconds.

MEDICAL CALLS FOR SERVICE							
YEAR Q1 Q2 Q3 Q4					TOTAL		
2018	212				212		
2017	175	204	219	205	803		
2016	151	130	170	169	620		

- 2018 Q1 Average emergency response for medicals, 4 minutes and 15 seconds.
- 2018 Q1 Average non-emergency response for medicals, 5 minutes and 45 seconds.
- Police staff responded to all 212 medical calls for service (CFS) and POC fire staff responded to 4 medical CFS.



FIRE DIVISION

NFR'S		Q1 2017		Q1 2018	
CODE	DESCRIPTION	P/FF	POC	P/FF	POC
100	Fire	5	5	3	3
200	Overpressure Explosion, Overheat - No Fire	0	0	0	0
300	Rescue & EMS Incidents	28	21	25	25
400	Hazardous Conditions - No Fire	8	1	16	3
500	Service Call	9	5	12	9
600	Good Intent Call	10	8	5	3
700	False Alarms & False Calls	13	0	25	4
800	Severe Weather & Natural Disaster	0	0	0	0
900	Special Incident	0	0	0	0
	TOTAL	73	40	86	47

P/FF = Police/Firefighter POC = Paid On Call Firefighters

* Please note no medical CFS are included in this table except motor vehicle accidents.

MUTUAL AID GIVEN							
	Q1 Q2 Q3 Q4 TOTAI						
2018	5				5		
2017	5	8	2	2	17		
2016	3	5	-	3	11		

MUTUAL AID RECEIVED								
	Q1 Q2 Q3 Q4 TOTAL							
2018	2				2			
2017	5	3	3	4	15			
2016	1	2	-	5	8			



CRIMINAL OFFENSES	Qtr 1	Qtr 1
Part 1 Offenses	2017	2018
Homicide	0	0
Rape	1	3
Robbery	0	0
Aggravated Assault	4	0
Total Violent Crimes	5	3
Burglary	3	2
Larceny	23	38
Auto Theft	0	1
Arson	0	0
Total Property Crimes	26	41
TOTAL PART 1 OFFENSES	31	44

	Qtr 1	Qtr 1
Part 2 Offenses	2017	2018
Other Assault	24	21
Forgery/Counterfeiting	1	2
Fraud	12	22
Embezzlement	0	0
Stolen Property	4	1
Vandalism	14	6
Weapons Violations	3	1
Prostitution	0	5
Other Sex	3	1
Narc Drug Laws	59	26
Gambling	0	0
Family/Children	1	-
DWI	40	27
Liquor Laws	5	8
Disorderly Conduct	14	21
Other	25	25
TOTAL PART 2 OFFENSES	205	166

ARRESTS	Qtr 1	Qtr 1
Part 1 Arrests	2017	2018
Homicide	0	0
Rape	1	1
Robbery	0	0
Aggravated Assault	4	0
Total Violent Crimes	5	1
Burglary	2	1
Larceny	12	19
Auto Theft	0	-
Arson	0	-
Total Property Crimes	14	20
TOTAL PART 1 ARRESTS	19	21

	Qtr 1	Qtr 1
Part 2 ARRESTS	2017	2018
Other Assault	24	18
Forgery/Counterfeiting	0	1
Fraud	3	9
Embezzlement	0	0
Stolen Property	4	1
Vandalism	7	3
Weapons Violations	2	1
Prostitution	0	4
Other Sex	2	1
Narc Drug Laws	59	26
Gambling	0	0
Family/Children	0	0
DWI	40	27
Liquor Laws	5	8
Disorderly Conduct	14	16
Other	23	20
TOTAL PART 2 ARRESTS	183	135

FELONY CASE FILE SUBMISSIONS							
YEAR	TOTAL						
2018	19				19		
2017	23	24	31	20	99		
2016	26	18	17	17	78		

Q1 Notable Actions & Events

On January 6, staff led a tour of our public safety facility to a group of 7 year old boy scouts.

On January 14, staff made a school lunch visit to the Pines School.

On January 15, a Women's Personal Safety class was presented by staff.

On January 22, staff presented a K9 demo at Lino Lakes Elementary school.

On January 25, staff presented an Impairment Awareness Training at The Tavern on Main.

On February 26, staff provided a tour of the public safety facility to Cub Scout Pack 432.

On February 26, staff participated in the 2nd annual Guns & Hoses Hockey Game.

On March 7, staff participated in the Century College Law Enforcement Education and Employment Fair.

On March 8, staff conducted a community outreach event at Lakewood Apartments to provide information on crime prevention strategies in multi-family housing environment.

On March 12, staff presented a talk on drugs to a Boy Scout pack.

On March 18, staff led a tour of our public safety facility to a Girl Scout Daisy Troop.

On March 24, staff participated in the Blue Heron Elementary School Carnival.



Lino Lakes Public Safety Department

QUARTERLY REPORT 2018 Q2 04/01/18 -06/30/18



CASE NUMBERS GENERATED							
YEAR Q1 Q2 Q3 Q4 TOTA							
2018	3,857	3,827			7,684		
2017	4,508	4,418	4,829	4,444	18,199		
2016	3,950	3,760	4,130	4,481	16,321		

• Average Response Time (emergency & non-emergency) 5 minutes and 31 seconds.

MEDICAL CALLS FOR SERVICE							
YEAR Q1 Q2 Q3 Q4 TOTA							
2018	212	194			406		
2017	175	204	219	205	803		
2016	151	130	170	169	620		

- 2018 Q2 Average emergency response for medicals, 4 minutes and 6 seconds.
- 2018 Q2 Average non-emergency response for medicals, 7 minutes and 8 seconds.
- Police staff responded to all 194 medical calls for service (CFS) and POC fire staff responded to 6 medical CFS.



FIRE DIVISION

FIRE DIVISION

NFR'S		Q2 2	2017	Q2	2018	Y-to-D 2017		Y-to-E	2018
CODE	DESCRIPTION	P/FF	POC	P/FF	POC	P/FF	POC	P/FF	POC
100	Fire	9	9	13	9	14	14	16	12
200	Overpressure Explosion, Overheat - No Fire	0	0	0	0	0	0	0	0
300	Rescue & EMS Incidents	24	24	25	24	52	45	50	49
400	Hazardous Conditions - No Fire	13	6	11	6	21	7	27	9
500	Service Call	12	11	29	16	21	16	41	25
600	Good Intent Call	4	3	4	2	14	11	9	5
700	False Alarms & False Calls	14	2	13	1	27	2	38	5
800	Severe Weather & Natural Disaster	0	0	0	0	0	0	0	0
900	Special Incident	0	0	2	2	0	0	2	2
	TOTAL	76	55	97	60	149	95	183	107

P/FF = Police/Firefighter POC = Paid On Call Firefighters

* Please note no medical CFS are included in this table except motor vehicle accidents.

MUTUAL AID GIVEN							
	Q1 Q2 Q3 Q4 TOTAI						
2018	5	7			12		
2017	5	8	2	2	17		
2016	3	5	-	3	11		

MUTUAL AID RECEIVED								
	Q1 Q2 Q3 Q4 TOTA							
2018	2	3			5			
2017	5	3	3	4	15			
2016	1	2	-	5	8			



POLICE DIVISION

CRIMINAL OFFENSES	Qtr 2	Qtr 2	Y-to-D	Y-to-D
Part 1 Offenses	2017	2018	2017	2018
Homicide	0	0	0	0
Rape	1	1	2	4
Robbery	0	1	0	1
Aggravated Assault	1	1	5	1
Total Violent Crimes	2	3	7	6
Burglary	7	9	10	11
Larceny	27	29	50	67
Auto Theft	4	4	4	5
Arson	0	0	0	0
Total Property Crimes	38	42	64	83
TOTAL PART 1 OFFENSES	40	45	71	89

	Qtr 2	Qtr 2	Y-to-D	Y-to-D
Part 2 Offenses	2017	2018	2017	2018
Other Assault	27	17	51	39
Forgery/Counterfeiting	2	2	3	4
Fraud	14	18	26	40
Embezzlement	0	0	0	0
Stolen Property	1	2	5	4
Vandalism	14	17	28	23
Weapons Violations	2	2	5	3
Prostitution	0	0	0	5
Other Sex	3	3	6	4
Narc Drug Laws	39	33	98	60
Gambling	0	0	0	0
Family/Children	0	-	1	0
DWI	39	23	79	51
Liquor Laws	8	3	13	11
Disorderly Conduct	11	24	25	46
Other	27	22	52	49
TOTAL PART 2 OFFENSES	187	166	392	339

ARRESTS	Qtr 2	Qtr 2	Y-to-D	Y-to-D
Part 1 Arrests	2017	2018	2017	2018
Homicide	0	0	0	0
Rape	1	0	2	1
Robbery	0	1	0	1
Aggravated Assault	1	1	5	1
Total Violent Crimes	2	2	7	3
Burglary	3	0	5	1
Larceny	13	11	25	31
Auto Theft	3	2	3	2
Arson	0	0	0	0
Total Property Crimes	19	13	33	34
TOTAL PART 1 ARRESTS	21	15	40	37

	Qtr 2	Qtr 2	Y-to-D	Y-to-D
Part 2 ARRESTS	2017	2018	2017	2018
Other Assault	26	15	50	35
Forgery/Counterfeiting	1	1	1	2
Fraud	4	11	7	21
Embezzlement	0	0	0	0
Stolen Property	1	1	5	3
Vandalism	4	10	11	14
Weapons Violations	2	2	4	3
Prostitution	0	0	0	5
Other Sex	0	1	2	2
Narc Drug Laws	39	33	98	60
Gambling	0	0	0	0
Family/Children	0	0	0	0
DWI	39	23	79	51
Liquor Laws	8	3	13	11
Disorderly Conduct	11	19	25	38
Other	25	18	48	38
TOTAL PART 2 ARRESTS	160	137	343	283

FELONY CASE FILE SUBMISSIONS										
YEAR Q1 Q2 Q3 Q4 T										
2018	19	16			35					
2017	23	24	31	20	99					
2016	26	18	17	17	78					

Q2 Notable Actions & Events

On April 7, staff attended the Lino Lakes STEM School Carnival.

On April 19, staff hosted a Car Seat Clinic at Fire Station #2.

On April 24, staff participated in Explore Community Helpers at Rice Lake Elementary.

On April 25, K9 Officer Noll held a K9 demo at Molin Concrete.

On April 25, staff participated in lunch at the Pines School.

On April 25, K9 Officer Noll held a K9 demo at Junior Citizen's Academy.

On April 26, staff participated in Centennial High School's Service Day.

On April 28, staff hosted a DEA Drug Take Back Day at the LLPSD.

On May 5, staff participated in Truck Day at Rice Lake Elementary School.

On May 19, staff participated in the Walk a Mile in Her Shoes event in Anoka.

On May 29, the Lino Lakes Public Safety Department held our annual Volunteer Appreciation.

On May 31, staff presented a Personal Safety Class at the LLPSD.

On June 7, staff presented a Drug Class at the LLPSD.

On June 20, staff presented a Personal Safety Class at the LLPSD.

The week of June 25, staff made visits to the various Summer Parks Programs in the city.

On June 27, staff presented a Personal Safety Class at the LLPSD.



Lino Lakes Public Safety Department

QUARTERLY REPORT 2018 Q3 07/01/18 -09/30/18



CASE NUMBERS GENERATED										
YEAR	Q1	Q2	Q3	Q4	TOTAL					
2018	3,857	3,827	3,570		11,254					
2017	4,508	4,418	4,829	4,444	18,199					
2016	3,950	3,760	4,130	4,481	16,321					

• Average Response Time (emergency & non-emergency) 5 minutes and 21 seconds.

	MEDICAL CALLS FOR SERVICE											
YEAR	Q1	Q2	Q3	Q4	TOTAL							
2018	212	194	177		583							
2017	175	204	219	205	803							
2016	151	130	170	169	620							

- 2018 Q3 Average emergency response for medicals, 4 minutes and 22 seconds.
- 2018 Q3 Average non-emergency response for medicals, 5 minutes and 57 seconds.
- Police staff responded to all 177 medical calls for service (CFS) and POC fire staff responded to 4 medical CFS.



FIRE DIVISION

FIRE DIVISION

NFR'S			2017	Q1 2	2018	Q2	2018	Q3 2	2018	Y-to-I	2017	Y-to-I	2018
CODE	DESCRIPTION	P/FF	POC	P/FF	POC	P/FF	POC	P/FF	POC	P/FF	POC	P/FF	POC
100	Fire	8	8	3	3	13	13	7	7	22	22	23	23
200	Overpressure Explosion, Overheat - No Fire	0	0	0	0	0	0	0	0	0	0	0	0
300	Rescue & EMS Incidents	26	25	25	25	25	24	18	18	78	70	68	67
400	Hazardous Conditions - No Fire	9	5	16	3	11	6	11	3	30	12	38	12
500	Service Call	11	2	12	9	29	16	9	5	32	18	50	30
600	Good Intent Call	9	7	5	3	4	2	10	5	23	18	19	10
700	False Alarms & False Calls	18	1	25	4	13	1	34	0	45	3	72	5
800	Severe Weather & Natural Disaster	0	0	0	0	0	0	0	0	0	0	0	0
900	Special Incident	0	0	0	0	2	2	0	0	0	0	2	2
	TOTAL	81	48	86	47	97	64	89	38	230	143	272	149

P/FF = Police/Firefighter POC = Paid On Call Firefighters

* Please note no medical CFS are included in this table except motor vehicle accidents.

	MUTUAL AID GIVEN											
	Q1	TOTAL										
2018	5	7	1		13							
2017	5	8	2	2	17							
2016	3	5	-	3	11							

	MUTUAL AID RECEIVED											
	Q1 Q2 Q3 Q4											
2018	2	3	3		8							
2017	5	3	3	4	15							
2016	1	2	-	5	8							



POLICE DIVISION

CRIMINAL OFFENSES	Qtr 3	Qtr 3	Y-to-D	Y-to-D
Part 1 Offenses	2017	2018	2017	2018
Homicide	0	0	0	0
Rape	1	1	3	5
Robbery	0	1	0	2
Aggravated Assault	0	2	5	3
Total Violent Crimes	1	4	8	10
Burglary	8	6	18	17
Larceny	44	42	50	112
Auto Theft	2	4	4	9
Arson	0	0	0	0
Total Property Crimes	54	52	118	138
TOTAL PART 1 OFFENSES	55	56	126	148

	Qtr 3	Qtr 3	Y-to-D	Y-to-D
Part 2 Offenses	2017	2018	2017	2018
Other Assault	16	12	67	52
Forgery/Counterfeiting	4	1	7	5
Fraud	16	8	42	49
Embezzlement	0	0	0	0
Stolen Property	2	1	7	5
Vandalism	13	16	41	39
Weapons Violations	6	2	11	5
Prostitution	0	0	0	5
Other Sex	2	1	8	5
Narc Drug Laws	49	34	147	94
Gambling	0	0	0	0
Family/Children	1	1	2	1
DWI	61	24	140	74
Liquor Laws	11	2	24	14
Disorderly Conduct	19	11	44	59
Other	29	16	81	65
TOTAL PART 2 OFFENSES	229	129	621	472

ARRESTS	Qtr 3	Qtr 3	Y-to-D	Y-to-D
Part 1 Arrests	2017	2018	2017	2018
Homicide	0	0	0	0
Rape	1	0	3	4
Robbery	0	0	0	1
Aggravated Assault	0	0	5	1
Total Violent Crimes	1	0	8	6
Burglary	4	0	9	1
Larceny	29	10	54	45
Auto Theft	2	1	5	3
Arson	0	0	0	0
Total Property Crimes	35	11	68	49
TOTAL PART 1 ARRESTS	36	11	76	55

	Qtr 3	Qtr 3	Y-to-D	Y-to-D
Part 2 ARRESTS	2017	2018	2017	2018
Other Assault	15	10	65	47
Forgery/Counterfeiting	1	1	2	4
Fraud	9	3	16	26
Embezzlement	0	0	0	0
Stolen Property	2	1	7	4
Vandalism	7	4	18	18
Weapons Violations	6	2	10	5
Prostitution	0	0	0	5
Other Sex	2	0	4	3
Narc Drug Laws	49	33	147	93
Gambling	0	0	0	0
Family/Children	0	1	0	1
DWI	61	24	140	74
Liquor Laws	10	2	23	14
Disorderly Conduct	16	9	41	49
Other	27	11	75	51
TOTAL PART 2 ARRESTS	205	101	548	394

FELONY CASE FILE SUBMISSIONS										
YEAR	Q1	Q2	Q3	Q4	TOTAL					
2018	19	16	14		49					
2017	23	24	31	20	99					
2016	26	18	17	17	78					

Q3 Notable Actions & Events

On July 17, staff hosted a Neighborhood event at Baldwin Estates

On July 18, staff presented a K9 Demo at the Centerville Festival of Lakes Public Safety night

On August 7, police and fire staff visited 45 block parties for Night to Unite.

On August 9, police and fire staff participated in the annual Safety Camp was held at Centennial Middle School

On August 9, staff hosted the annual gun safety class

On August 12, police and fire staff attended the St. Joseph of the Lakes Church Festival

On August 15, staff attended a special pizza lunch for the Night to United Coloring Contest Winners

On August 18, police and fire staff participated in Officer Shawn Silvera Rotary Run

On August 18, police and fire staff participated in the Blue Heron Days Parade

On August 18, police and fire staff participated in the Blue Heron Days Business Expo Gun Safety class

On September 11, police staff hosted a Police Explorer Open House and added 8 Explorers to the program

On September 22, police staff assisted the VFW Motorcycle Ride

On September 22, police staff assisted the Cruise for the Troops All Vehicle Ride



Lino Lakes Public Safety Department

QUARTERLY REPORT 2018 Q4 10/01/18 –12/31/18



	CASE NUMBERS GENERATED										
YEAR	Q1	Q2	Q3	Q4	TOTAL						
2018	3,856	3,823	3,568	3,240	14,487						
2017	4,508	4,418	4,829	4,444	18,199						
2016	3,950	3,760	4,130	4,481	16,321						

• Average Response Time (emergency & non-emergency) 5 minutes and 50 seconds.

	MEDICAL CALLS FOR SERVICE											
YEAR	Q1	Q2	Q3	Q4	TOTAL							
2018	212	193	177	183	765							
2017	175	204	219	205	803							
2016	151	130	170	169	620							

- 2018 Q4 Average emergency response for medicals, 4 minutes and 26 seconds.
- 2018 Q4 Average non-emergency response for medicals, 5 minutes and 24 seconds.
- Police staff responded to all 183 medical calls for service (CFS) and POC fire staff responded to 4 medical CFS.



FIRE DIVISION

	FIRE DIVISION														
NFR'S		Q4 2	2017	Q1 2	2018	Q2	2018	Q3 2	2018	Q4 2	2018	Y-to-I	2017	Y-to-I	2018
CODE	DESCRIPTION	P/FF	POC	P/FF	POC	P/FF	POC								
100	Fire	5	5	3	3	13	13	7	7	9	9	29	29	32	32
200	Overpressure Explosion, Overheat - No Fire	2	2	0	0	0	0	0	0	0	0	2	2	0	0
300	Rescue & EMS Incidents	26	26	25	25	25	24	18	18	30	30	104	97	98	97
400	Hazardous Conditions - No Fire	19	5	16	3	11	6	11	3	17	17	50	17	55	29
500	Service Call	9	5	12	9	29	16	9	5	11	11	41	23	61	41
600	Good Intent Call	2	1	5	3	4	2	10	5	3	3	27	19	22	13
700	False Alarms & False Calls	16	0	25	4	13	1	34	0	14	14	63	3	86	19
800	Severe Weather & Natural Disaster	0	0	0	0	0	0	0	0	0	0	0	0	0	0
900	Special Incident	0	0	0	0	2	2	0	0	0	0	0	0	2	2
	TOTAL	79	44	86	47	97	64	89	38	84	50	316	190	356	199

P/FF = Police/Firefighter POC = Paid On Call Firefighters

* Please note no medical CFS are included in this table except motor vehicle accidents.

	MUTUAL AID GIVEN											
	Q1 Q2 Q3 Q4 TOTAL											
2018	5	7	1	2	15							
2017	5	8	2	2	17							
2016	3	5	0	3	11							

MUTUAL AID RECEIVED										
	Q1 Q2 Q3 Q4 TOTAI									
2018	2	3	3	1	9					
2017	5	3	3	4	15					
2016	1	2	0	5	8					



POLICE DIVISION

CRIMINAL OFFENSES	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Y-to-D	Y-to-D
Part 1 Offenses	2017	2018	2018	2018	2018	2017	2018
Homicide	0	0	0	0	0	0	0
Rape	0	3	1	1	1	3	6
Robbery	0	0	1	1	1	0	3
Aggravated Assault	1	0	1	1	4	6	6
Total Violent Crimes	1	3	3	3	6	9	15
Burglary	6	2	9	6	3	24	20
Larceny	40	38	31	43	36	134	148
Auto Theft	3	1	4	4	3	9	12
Arson	0	0	0	0	0	0	0
Total Property Crimes	49	41	44	53	42	167	180
TOTAL PART 1 OFFENSES	50	44	47	56	48	176	195
	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Y-to-D	Y-to-D
Part 2 Offenses	2017	2018	2018	2018	2018	2017	2018
Other Assault	16	22	18	12	16	83	68
Forgery/Counterfeiting	7	2	2	1	0	14	5
Fraud	19	22	19	8	7	61	56
Embezzlement	0	0	0	0	0	0	0
Stolen Property	1	2	2	1	3	8	8
Vandalism	12	6	17	16	17	53	56
Weapons Violations	1	1	2	2	3	12	8
Prostitution	0	5	0	0	0	0	5
Other Sex	0	1	3	1	3	8	8
Narc Drug Laws	44	27	33	34	29	191	123
Gambling	0	0	0	0	0	0	0
Family/Children	1	0	0	1	0	3	1
DWI	44	28	22	24	15	184	89
Liquor Laws	5	8	4	2	4	29	18
Disorderly Conduct	15	22	26	11	6	59	65
Other	22	27	22	17	11	103	77
TOTAL PART 2 OFFENSES	187	173	170	130	114	808	587

ARRESTS	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Y-to-D	Y-to-D
Part 1 Arrests	2017	2018	2018	2018	2018	2017	2018
Homicide	0	0	0	0	0	0	0
Rape	0	3	1	0	0	3	4
Robbery	0	0	1	0	0	0	1
Aggravated Assault	1	0	1	0	4	6	5
Total Violent Crimes	1	3	3	0	4	9	10
Burglary	2	1	0	0	1	11	1
Larceny	15	21	14	10	5	69	45
Auto Theft	3	0	2	1	0	8	3
Arson	0	0	0	0	0	0	0
Total Property Crimes	20	22	16	11	6	88	55
TOTAL PART 1 ARRESTS	21	25	19	11	10	97	65
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	Qtr 4	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Y-to-D	Y-to-D
Part 2 ARRESTS	2017	2018	2018	2018	2018	2017	2018
Other Assault	15	21	16	10	13	80	60
Forgery/Counterfeiting	2	1	2	1	0	4	4
Fraud	10	10	13	3	1	26	27
Embezzlement	0	0	0	0	0	0	0
Stolen Property	1	2	1	1	2	8	6
Vandalism	8	4	10	4	0	26	18
Weapons Violations	1	1	2	2	3	11	8
Prostitution	0	5	0	0	0	0	5
Other Sex	0	1	2	1	0	4	4
Narc Drug Laws	42	27	33	33	28	189	121
Gambling	0	0	0	0	0	0	0
Family/Children	1	0	0	1	0	1	1
DWI	44	28	22	24	15	184	89
Liquor Laws	5	8	4	2	4	28	18
Disorderly Conduct	14	19	21	9	5	55	54
Other	18	20	21	14	8	93	63
TOTAL PART 2 ARRESTS	161	147	147	105	79	709	478

F	FELONY CASE FILE SUBMISSIONS											
YEAR	YEAR Q1 Q2 Q3 Q4											
2018	19	16	14	22	71							
2017	23	24	31	20	99							
2016	26	18	17	17	78							

Q4 Notable Actions & Events

On October 3, Staff held the 3rd Annual Coffee with a Cop event at the YMCA.

On October 11, staff presented a Drug Class at the Pines School.

On October 13, staff held an Open House at Fire Station #1 & #2.

On October 16, staff held a Self Defense Class at Eagle Brook Church.

On October 27, the LLPSD held a DEA Drug Take Back Day.

On October 22 & 23, the LLPSD provided more than 5,000 Halloween bags with safety messages to local elementary students.

On October 31, staff presented the HeartSafe Program at Moline Concrete.

On November 29, staff held the first class of the DNR Youth Snowmobile Certification which ended on December 15 with a riding test.

On December 1, staff assisted the LLVIPS Program with the Breakfast with Santa at Fire Station #1.

On December 7, staff participated in the Lino Lakes STEM School – Food Drive Kick Off.

On December 11, staff participated in the Heroes and Helpers Program.

On December 13, staff presented a Drug Class at the Pines School.

On December 15, staff participated in the Holiday food/toy drive on Cinnamon Teal Court.

On December 6, staff presented a Drug Recognition and Awareness Class.

On December 6, staff held a Personal Safety Class.